



NATIONAL ASSOCIATION FOR
STATE COMMUNITY SERVICES
PROGRAMS



ROMA Next Generation

Presenters

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NASCS



ABOUT NASCSP | WHAT WE DO

NASCSP members are state administrators of the U.S. Department of Health and Human Services Community Services Block Grant (CSBG) and the U.S. Department of Energy's Weatherization Assistance Program (DOE/WAP). NASCSP provides research, analysis, training and technical assistance to State CSBG and WAP offices, Community Action Agencies, and State Associations in order to increase their capacity to prevent and reduce poverty and build economic and energy security.



U.S. DEPARTMENT OF
ENERGY

Community Action Partnership

- National Membership Association representing Local CAAs and State Associations
- Training and Technical Assistance
- Network Visibility
- Advocacy



The Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities and makes America a better place to live.

We care about the entire community and we are dedicated to helping people help themselves and each other.

Agenda

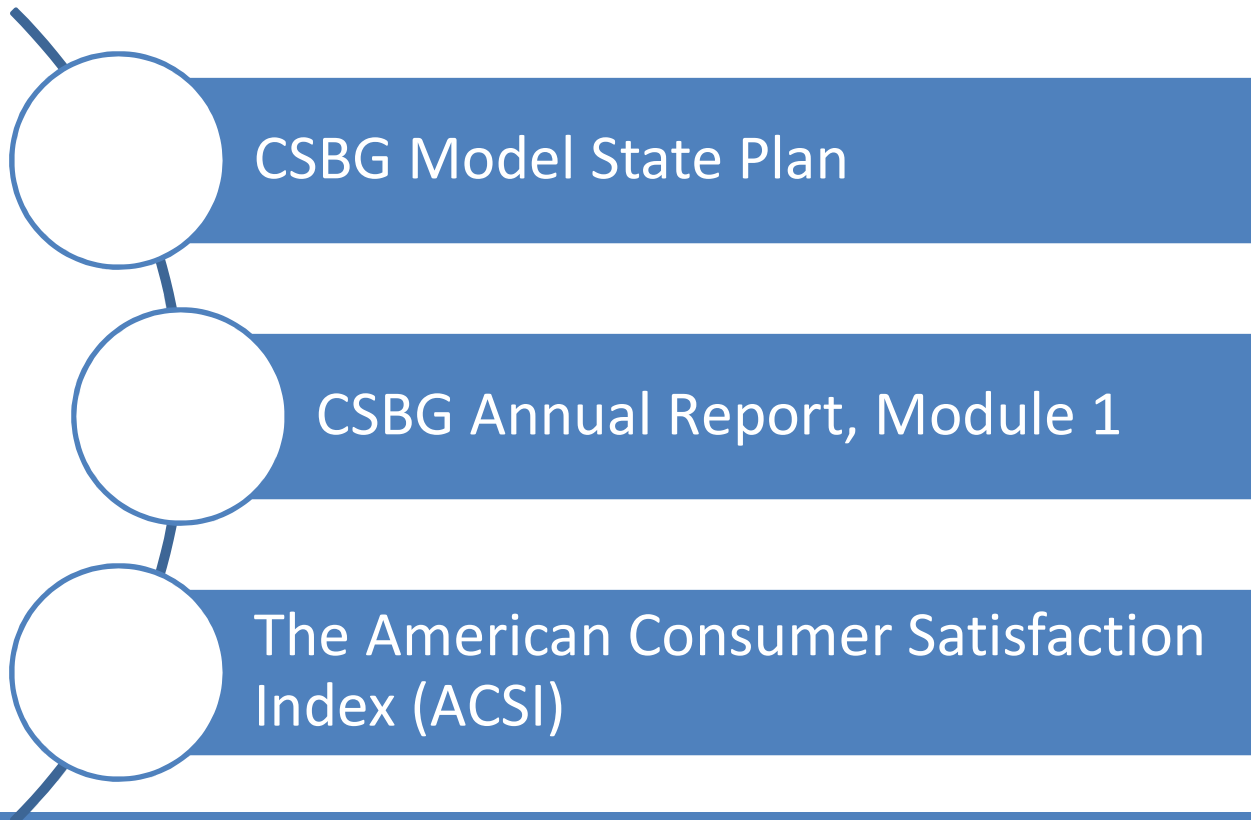
- Review the Performance Management Framework:
 - State and Federal Accountability Measures
 - Organizational Standards
 - CSBG State Plan and Annual Report
- Explore ROMA Next Generation:
 - What is ROMA NG?
 - Theory of Change (TOC)
 - Community Level Work
 - Data Analysis
 - Brief Review of CSBG Annual Report

State Accountability Measures

- Developed to:
 - Track, measure, and improve performance by State CSBG Lead Agencies;
 - Capture performance data about the critical activities and functions performed at the State level;
 - Demonstrate how efficiently and effectively a State implements the activities described in their State plan; and
 - Connect the State's efforts with the performance of local eligible entities.

State Accountability Measures

- State accountability measures are collected using three mechanisms:



Organizational Standards

- Agencies will be assessed annually.
- Agency progress will be reported to OCS by the state in the CSBG Annual Report.
- While agencies are expected to meet 100% of the standards, it is understood that implementation is a progression.
- Many standards are related to ROMA and standards 4.3 and 7.9 specifically require the services of a ROMA trainer (or equivalent) or the availability of a ROMA training.

CSBG Organizational Standards:

- Demonstrate accountability across a complex system
- Build *trust*
- Work together to characterize an effective and healthy organization
- Provide a roadmap for Continuous Organizational Improvement

ROMA NEXT GENERATION

ROMA Next Generation:

- **Improves CSBG Performance Management**
- **Improves CSBG Performance Measurement**
- **Demonstrates Continuous Quality Improvement across a complex system.**
- **Demonstrates a commitment to Outcomes.**
- **Strengthens local solutions for families and communities.**
- **Builds agency capacity for the long term.**

ROMA Next Generation

- OCS, States and CAAs *use performance data to achieve greater stability and economic security* for families and communities.
- Each level of the CSBG Network
 - executes the *full* ROMA cycle.
 - uses data on people, services, and outcomes for decision making.
- The foundation of ROMA NG is the **National Community Action Theory of Change.**

What's new in ROMA Next Generation?

- The adoption of a **National Community Action Theory of Change.**
 - Support of creation of Local Theories of Change
- Renewal of the CSBG network understanding of the necessity of working toward **community change** as well as individual and family outcomes.
- Focus on **improved collection and analysis of data.**
 - New Annual Report with OMB clearance
 - Increased use of data at every point of the full ROMA Cycle.
- Increased **Integration of the phases of the ROMA Cycle.**

COMMUNITY ACTION THEORY OF CHANGE

The foundation of ROMA NG is
the **National Community Action
Theory of Change.**

What is the Community Action Theory of Change?

- The National Community Action TOC is the articulation of the underlying beliefs and assumptions that guide a service delivery strategy.
- It identifies the “why” and the “how” of the activities undertaken and it identifies the “what” of change and improvement produced.
- This national statement can be adapted for specific local needs and approaches by local CAAs.

Why We Need It

- Make a complicated system easier to understand.
- Unify the network.
- Articulate core principles.
- Identify national goals.

The National Community Action Network Theory of Change

Community Action Goals

Individuals and families with low incomes are stable and achieve economic security.

Communities where people with low incomes live are healthy and offer economic opportunity.

People with low incomes are engaged and active in building opportunities in communities.

Services and Strategies

(some examples from the network)



Health Assessment



Housing Placement



Family Support Services



Employment Coaching



Educational Programs



Policy Change



Community Development



Partnerships



Collective Impact



Advocacy

Community Action Core Principles

- Recognize the complexity of the issues of poverty
- Build local solutions specific to local needs
- Support family stability as a foundation for economic security
- Pursue positive individual, family and community level change
- Maximize involvement of people with low incomes
- Engage local community partners and citizens in solutions
- Leverage state, federal and community resources
- Advocate for systemic change

Performance Management

How Well Does the Network Operate?

What Difference Does the Network Make?

Network Excellence

- Local Organizational Standards
- State and Federal Accountability Measures
- Results Oriented Management and Accountability System

Robust Results

- National Performance Indicators for Individuals and Families
- National Performance Indicators for Communities

A national network of over 1,000 high-performing Community Action Agencies, State Associations, State offices, and Federal partners supported by the Community Services Block Grant (CSBG) to mobilize communities to fight poverty.

To learn more, check out the Community Action Theory of Change Report. www.nascsp.org



How can the national TOC be used?

- Share information with stakeholders using a simple graphic to explain complex work of Community Action
- Use the information to guide discussions about the community needs assessment and during the strategic planning process
- As a comparison with review of annual report data – does what we have accomplished this year match what we hope to accomplish as a national network?

Local Community Action Theory of Change

A Local Theory of Change

The national TOC is the framework for the network, but *each agency will identify its own TOC* that will be a guide through analysis of Needs Assessment data, strategic planning, implementation of services, collection of data, and analysis of that data.

Local Theory of Change

- CAAs will build their own TOC:
 - How the agency is supposed to work.
 - What is supposed to change because of their work.
- The TOC thinking process essentially answers the question
 - “How will this agency affect the movement of people with low-incomes to stability and economic security?” and also,
 - “How will it affect the well-being of the community?”.

Local Theory of Change

- In a local TOC, the agency's own needs, outcomes and strategies should be included.
- The focus must also include building, increasing and maintaining agency capacity.
- As agencies consider doing more community level strategies and/or more than just what they have a specific grant to fund, this may reveal issues of agency capacity that need to be addressed.

Guide to Creating a Local Theory of Change

April 2017

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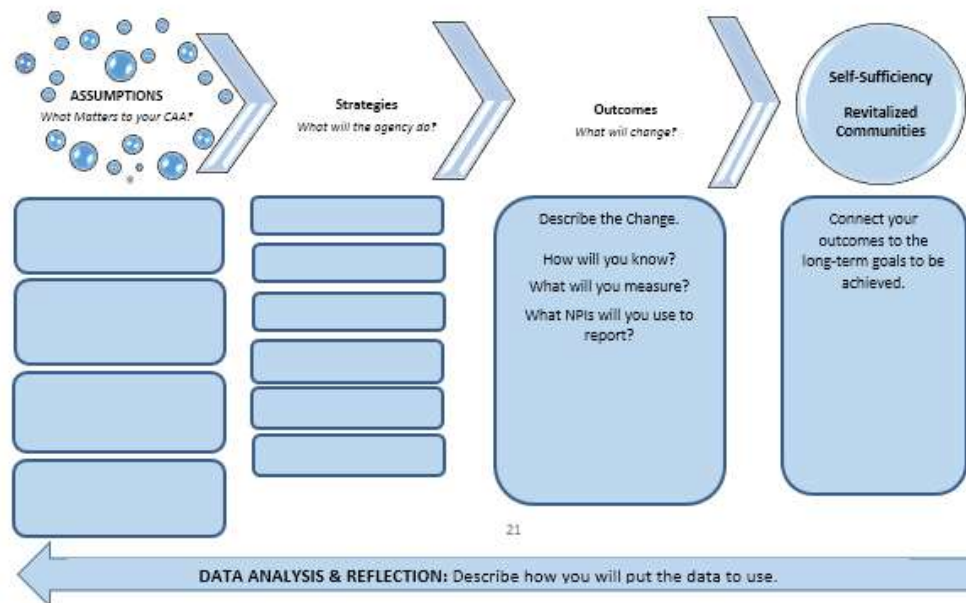


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New Tool Available at nascsp.org

Appendix D: Local Theory of Change Template

Local Community Action Theory of Change



Guide to Creating a Local Theory of Change

- The worksheets help an agency work through the process of:
 - identifying assumptions;
 - thinking about the connections between identified needs, population served, outcomes that are realistic and possible for the population and the community; and
 - thinking about how the services and strategies provided achieve the outcomes.

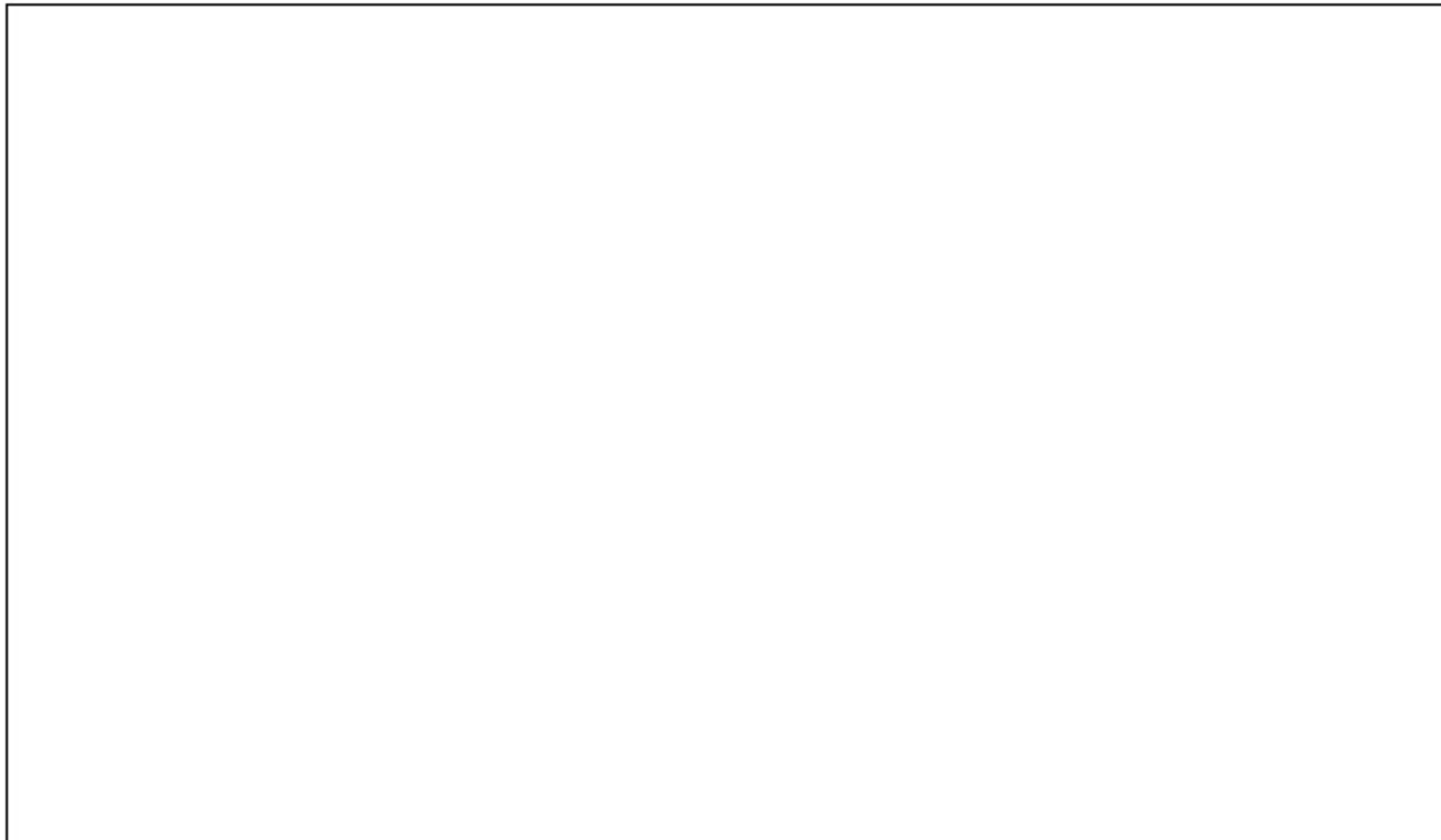
Local Theory of Change

The local TOC also provides a kind of “checklist” for follow up at the end of a year, for agencies to consider “what has worked” and “what could we do better?” It is a tool that can help validate the initial assumptions (about choice of strategies and services) and decide what resources are needed for the next program cycle.

Assumptions about Poverty in our Community

1. What does your agency assume about poverty in your community?

(e.g. Identify causes and conditions of poverty, how the conditions impact people with low-incomes and the community at large)

A large, empty rectangular box with a thin black border, intended for users to write their answers to the question above it.

Frame the National CSBG Annual Report

- Local agency Theories of Change will help to frame the new data collection for the CSBG Annual Report.
- New NPIs (for individuals and families and for communities).
- Separate listing of outputs (to differentiate outcomes from services and strategies)
- New demographic data report to help understand who we are serving.

Community Level Work

Renewal of the CSBG network's understanding of the necessity of working toward community change as well as individual and family outcomes.

TOC Focus on Community Level Work

- Renewal of the CSBG network's understanding of the necessity of working toward community change, as well as individual and family outcomes.
 - Helps demonstrate connections:
 - “What is the point?” and
 - “Why do we need to do it?”

Community Needs

- When we hear agencies talk about needs that were assessed, they are often community level needs:
 - Our community lacks living wage jobs
 - There is a need for more affordable housing
 - We have a high unemployment rate
 - We have a low high school graduation rate in the school district that serves our customers with low income

Community Responses – Identifying Outcomes

ROMA Next Generation asks the entire CSBG network to consider how we will respond to these needs.

- What will change in communities?
 - Increase in living wage jobs, affordable housing units?
 - Reduced unemployment rate?
 - Increased high school graduation rate?

Community Responses – Identifying Strategies

ROMA Next Generation asks the entire CSBG network to consider how we will respond to these needs.

- What will agencies do to help make these kinds of changes in their communities?
- Who will we partner with (as these efforts usually involve multiple organizations.)

Reporting on Community Work

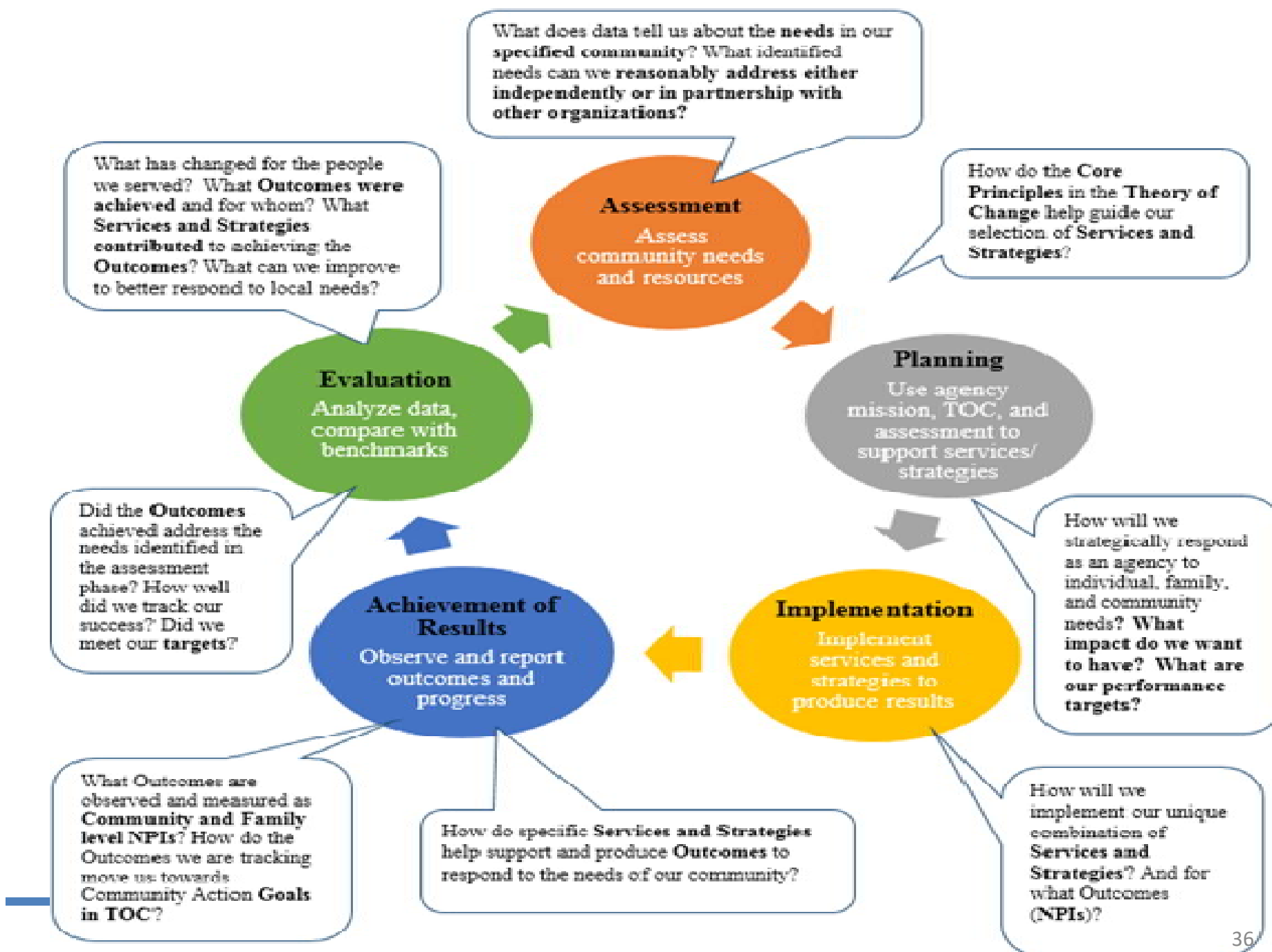
- Counts of Change
 - These are basic measures that provide the number of units being measured.
 - e.g. jobs, houses, resources, etc. that have been added (created) and in some cases maintained, or undesirable conditions subtracted (eliminated), in the community the CSBG Eligible Entity has targeted.

Reporting on Community Work

- Rates of Change
 - These measures call for reporting the “percent change”—the increase or decrease of some rate from one year to the next.
 - Require more data and information than counts
 - These indicate the magnitude of the impact a community initiative has had in a community.

Integration of the ROMA Cycle

Focus on improved collection and analysis of data – and use of data at every point of the full ROMA Cycle



Not Just Clockwise Movement

The phases of the ROMA cycle must be considered together, with the understanding that the agency might move from Implementation back to Assessment, or from Reporting back to Planning.

ROMA NEXT GENERATION **DATA ANALYSIS**

DATA ANALYSIS/ EVALUATION



Does the data in the community needs assessment contain qualitative and quantitative data? What conclusions are made?

Does the CNA provide data on who is being served? Do the services match the needs of the people served?

Does the strategic plan address the needs identified in the needs assessment? What about the CAP Plan?

DATA ANALYSIS/ EVALUATION



Is the data reported accurately? Is it reliable?

Can you report on a an unduplicated count served?

Can you connect the people served to outcomes obtained?

What types of services were provided? What outcomes did the services produce?

What community strategies were reported?

What outcomes (NPIs) were achieved?

Questions to Consider

ROMA Next Generation recognizes the importance of analysis to identify:

- **Trends** that are happening over time across an agency which may impact services or strategies.
- Efforts that are making a **positive change** in the lives of individuals and families with low income; and the conditions in communities where they live.
- **Resources** that can be combined to produce greater and more comprehensive change.
- **Common barriers** that go beyond the influence of a single local agency, which should be addressed at state, regional or federal level.

HOW DOES THIS ALL FIT TOGETHER?



STATUS OF THE CSBG ANNUAL REPORT

Improving Performance Management

- Under the IS reporting system we found some things missing:

Which have been added to the new Annual Report

Reporting of services and strategies

Data on state and federal accountability measures

Data on Organizational Standards

Additional Community Level outcomes (new NPIs)

Ability to show progress on community work over time

Additional infrastructure for multi level data analysis

OMB clearance for 3 years (as of January 2017)

Where are we now?

- CSBG Annual report received a ***3-year clearance*** from the Office of Management and Budget (OMB) on January 12, 2017.
- Starts the ***phase-in*** of the CSBG Annual Report and the ***phase-out*** of the CSBG IS Survey.

CSBG Annual Report Implementation: Two Phases

Phase 1

- FY16 & FY17
- Module 1 is completed in OLDC
- Local Agency data is completed in the CSBG IS Survey


Phase 2

- FY 18
- Module 1-4 are completed in OLDC
- No data is reported in the CSBG IS Survey


CSBG Annual Report Implementation: Data Collection for Modules 2-4

- **Modules 2-4 are based on the State reporting period. Data collection for Modules 2-4 will depend on your State's CSBG reporting period.**
 - July 1, 2017 – June 30, 2018
 - October 1, 2017 – September 30, 2018
 - January 1, 2018 – December 31, 2018


Reporting Timelines: July 1 – June 1

Federal Fiscal Year (FFY)	State Reporting Period July 1 – June 1	Data Submission for States:	Data Submission for local CSBG Eligible Entities:
FFY 2016: October 1, 2015- September 30, 2016	State Reporting Period: July 1, 2015-June 30, 2016 	Due March 31, 2017: CSBG IS Survey is submitted to NASCSP. Module 1 is completed based on the 2016 Federal Fiscal Year and submitted through the On-Line Data Collection system (OLDC).	CSBG IS Survey
FFY 2017: October 1, 2016- September 30, 2017	State Reporting Period: July 1, 2016-June 30, 2017 (In Progress)	Due March 31, 2018: CSBG IS Survey is submitted to NASCSP. Module 1 is completed based on the 2017 Federal Fiscal Year and submitted through OLDC.	CSBG IS Survey
FFY 2018: October 1, 2017- September 30, 2018	State Reporting Period: July 1, 2017-June 30, 2018	Due March 31, 2019: CSBG Annual Report (Modules 1-4) is submitted through OLDC.	CSBG Annual Report (replaces CSBG IS Survey)

Reporting Timelines: October 1 – September 30

Federal Fiscal Year (FFY)	State Reporting Period October 1 – September 30	Data Submission for States:	Data Submission for local CSBG Eligible Entities:
FFY 2016: October 1, 2015- September 30, 2016	 State Reporting Period: October 1, 2015- September 30, 2016	Due March 31, 2017: CSBG IS Survey is submitted to NASCSP. Module 1 is completed based on the 2016 Federal Fiscal Year and submitted through the On-Line Data Collection system (OLDC).	CSBG IS Survey
FFY 2017: October 1, 2016- September 30, 2017	State Reporting Period: October 1, 2016- September 30, 2017 (In Progress)	Due March 31, 2018: CSBG IS Survey is submitted to NASCSP. Module 1 is completed based on the 2017 Federal Fiscal Year and submitted through OLDC.	CSBG IS Survey
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Reporting Timelines: January 1 – December 31

Federal Fiscal Year (FFY)	State Reporting Period January 1 – December 31	Data Submission for States:	Data Submission for local CSBG Eligible Entities:
FFY 2016: October 1, 2015- September 30, 2016	 State Reporting Period: January 1, 2016- December 31, 2016	Due March 31, 2017: CSBG IS Survey is submitted to NASCSP. Module 1 is completed based on the 2016 Federal Fiscal Year and submitted through the On-Line Data Collection system (OLDC).	CSBG IS Survey
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CSBG Annual Report

Data Submission for **FY18**

Module 1

- State Administration

Module 2

- CSBG Eligible Entity Expenditures, Capacity, and Resources

Module 3

- Community Level

Module 4

- Individual and Family Level

CSBG Annual Report, Module 1

- Information is based on actual performance of activities identified in the state plan.
- Includes strategies for improving performance as appropriate and necessary.
- States receive feedback on their performance in these activity areas from the American Customer Satisfaction Index (ACSI).

CSBG Annual Report and CSBG Organizational Standards (Module 1)

- D.2. Organizational Standards Performance:** In the table below, please provide the percentage of CSBG Eligible Entities that met all State-adopted organizational standards in the reporting period (FFY). The target set in the CSBG State Plan is provided in the left-hand column. For more information on the CSBG Organizational Standards, see [CSBG Information Memorandum #138](#).

Target vs. Actual Performance on the Organizational Standards				
Fiscal Year	State CSBG Plan Target	Number of Entities Assessed	Number that Met <u>All</u> (100%) of State Standards	Actual Percentage Meeting All (100%) of State Standards
Auto-populated	[Auto-populated target from question 6.6. of the State CSBG plan].	[Insert a number between 0 – 99]	[Insert a number between 0 – 99]	[Auto-calculated]

CSBG Annual Report and CSBG Organizational Standards-Module 1

Progress Indicators			
<i>Indicate the number of entities that met the following percentages of Organizational Standards.</i>			
<p>Note – While the State targets the percent of CSBG Eligible Entities to meet 100% of the Organizational Standards, targets are not set in the State Plan for 90%, 80%, 70%, and 60% progress indicators.</p>	Number of Entities Assessed	Number that Met between 90% and 99% of State Standards	Actual Percentage
	[Insert a number between 0 – 99]	[Insert a number between 0 – 99]	[Auto-calculated]
	Number of Entities Assessed	Number that met between 80% and 89% of State Standards	Actual Percentage
	[Insert a number between 0 – 99]	[Insert a number between 0 – 99]	[Auto-calculated]
	Number of Entities Assessed	Number that met between 70% and 79% of State Standards	Actual Percentage
	[Insert a number between 0 – 99]	[Insert a number between 0 – 99]	[Auto-calculated]

CSBG Annual Report and CSBG Organizational Standards-Module 1

D.2b. Percentage Meeting Organizational Standards by Category. In the table below, provide the number of eligible entities that met each category of the Organizational Standards. The percentage that met all standards in each category will be automatically calculated and totaled in the bottom row.

Percentage Meeting Organizational Standards by Category			
Category	Number of Entities Assessed	Number that Met All Standards in Category	Actual Percentage
1. Consumer Input and Involvement	[Insert a number between 0 – 99]	[Insert a number between 0 – 99]	[Auto-calculated]
2. Community Engagement	[Insert a number between 0 – 99]	[Insert a number between 0 – 99]	[Auto-calculated]
3. Community Assessment	[Insert a number between 0 – 99]	[Insert a number between 0 – 99]	[Auto-calculated]
4. Organizational Leadership	[Insert a number between 0 – 99]	[Insert a number between 0 – 99]	[Auto-calculated]
5. Board Governance	[Insert a number between 0 – 99]	[Insert a number between 0 – 99]	[Auto-calculated]
6. Strategic Planning	[Insert a number between 0 – 99]	[Insert a number between 0 – 99]	[Auto-calculated]
7. Human Resource Management	[Insert a number between 0 – 99]	[Insert a number between 0 – 99]	[Auto-calculated]
8. Financial Operations & Oversight	[Insert a number between 0 – 99]	[Insert a number between 0 – 99]	[Auto-calculated]
9. Data and Analysis	[Insert a number between 0 – 99]	[Insert a number between 0 – 99]	[Auto-calculated]

CSBG Annual Report and CSBG Organizational Standards-Module 1

- D.3. Technical Assistance Plans and Quality Improvement Plans:** In the table below, please provide the number of CSBG Eligible Entities with unmet organizational standards with Technical Assistance Plans (TAPs) or Quality Improvement Plans (QIPs) in place.

Technical Assistance Plans and Quality Improvement Plans	
Total Number of CSBG Eligible Entities with unmet organizational standards with Technical Assistance Plans (TAPs) in place	[Insert a number between 0 – 99]
Total Number of CSBG Eligible Entities with unmet organizational standards with Quality Improvement Plans (QIPs) in place	[Insert a number between 0 – 99]

D.3.a. If the State identified CSBG Eligible Entities with unmet organizational standards for which it was determined that TAPs or QIPs would not be appropriate, please provide a narrative explanation below. [If no is selected – Narrative, 2500 characters]

Note: D.3 is associated with State Accountability Measure 6Sb. QIPs are described in Section 678C(a)(4) of the CSBG Act. For additional information on corrective action and the circumstances under which a State may establish TAPs and QIPs, see [IM-138](#), Pages 5-6.

Module 1

- I.2. State ROMA Support:** How did the State support the CSBG Eligible Entities in using the ROMA system or alternative performance measurement system in promoting continuous improvement? For example, describe any data systems improvements, support for community needs assessment, support for strategic planning, data analysis etc.

[Narrative, 2500 characters or attach a document]

- I.3. State Review of CSBG Eligible Entity Data:** Describe the procedures and activities the State used to review the ROMA data (i.e. all data from elements of the ROMA cycle) from CSBG Eligible Entities for completion and accuracy (e.g. methodology used for validating the data submitted annually by the local agencies).

[Narrative, 2500 characters or attach a document]

- I.4 State Feedback on Data Collection, Analysis, and Reporting:** State Accountability Measure 5S(ii) requires states to submit written feedback to each CSBG Eligible Entity regarding the entity's performance in meeting ROMA goals, as measured through National Performance Indicator (NPI) data, within 60 calendar days of submitting the State's Annual Report. Has the state provided each CSBG Eligible Entity written, timely (at a minimum within 60 days of the submission) feedback regarding the entity's performance in meeting ROMA goals as measured through national performance data? ☐ Yes ☐ No

HOW DO WE GET THERE?

Module 4, Section A: Individual and Family National Performance Indicators (NPIs) - Data Entry Form

Goal 1: Individuals and Families with low incomes are stable and achieve economic security.

Employment Indicators

Name of CSBG Eligible Entity Reporting:

Employment:	I.) Number of Participants Served in program(s) (R)	II.) Target (R)	III.) Actual Results (R)	IV.) Percentage Achieving Outcome (R/I + II) (%) auto calculated)	V.) Performance Target Accuracy (R/I + I) (%) auto calculated)
1. The number of unemployed <u>youth</u> who obtained employment to gain skills or income.					
2. The number of unemployed <u>adults</u> who obtained employment <u>due to a living wage</u> .					
3. The number of unemployed <u>adults</u> who obtained and maintained employment for at least 90 days <u>(due to a living wage)</u> .					
4. The number of unemployed <u>adults</u> who obtained and maintained employment for at least 180 days <u>(due to a living wage)</u> .					
5. The number of unemployed <u>adults</u> who obtained employment <u>(with a living wage or higher)</u> .					
6. The number of unemployed <u>adults</u> who obtained and maintained employment for at least 90 days <u>(with a living wage or higher)</u> .					
7. The number of unemployed <u>adults</u> who obtained and maintained employment for at least 180 days <u>(with a living wage or higher)</u> .					
Employment:	I.) Number of Participants Served in program(s) (R)	II.) Target (R)	III.) Actual Results (R)	IV.) Percentage Achieving Outcome (R/I + II) (%) auto calculated)	V.) Performance Target Accuracy (R/I + I) (%) auto calculated)
8. The number of employed participants in a career-advancement related program who <u>entered or transitioned</u> into a position that provided increased income and/or benefits.					
a. Of the above, the number of employed participants who increased income from employment through <u>wage or salary amount increase</u> .					
b. Of the above, the number of employed participants who increased income from employment through <u>hours worked increase</u> .					
c. Of the above, the number of employed participants who <u>increased benefits</u> related to employment.					
Other Employment Outcome Indicator	I.) Number of Participants Served in program(s) (R)	II.) Target (R)	III.) Actual Results (R)	IV.) Percentage Achieving Outcome (R/I + II) (%) auto calculated)	V.) Performance Target Accuracy (R/I + I) (%) auto calculated)
9. The number of individuals or households					

Comments:

Annotated CSBG Annual Report

CSBG IS – CSBG Annual Report Crosswalk

CSBG
Report
K

DRAFT - CSBG IS-CSBG Annual Report Quick Reference Crosswalk

NPI	CSBG IS	Description					
Goal 1: Low-income people become more self-sufficient.							
1.1	EMPLOYMENT						
		Very Similar Language		CSBG Annual Report			
		Similar Language		No Similar Language			
1.1 A	Unemployed and obtained a job						
1.1 B	Employed and maintained a job for at least 90 days			Module 4, Section A, Employment, 1. The number of unemployed youth who obtained employment to gain skills or income. 2. The number of unemployed adults who obtained employment (up to a living wage).			
1.1 C	Employed and obtained an increase in employment income and/or benefits			Module 4, Section A, Employment, 3. The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).			
				Module 4, Section A, Employment, 8. The number of employed participants in a career advancement related program who entered or transitioned into a position that provided increased income and/or benefits.			

DRAFT - CSBG IS/CSBG AR Crosswalk

April 4, 2017

1

DRAFT

CSBG Annual Report/IS Survey and Organizational Standards Crosswalk

CSBG Annual Report	Current CSBG IS	Organizational Standard reference
Module 1: State Administration Section B: Statewide Goals and Accomplishments Section I: Results Oriented Management and Accountability (ROMA) System	Section D	1.2 • The Organization analyzes information collected directly from low-income individuals as part of the Community Assessment. 1.3 • The Organization has a systematic approach for collecting, analyzing, and reporting customer satisfaction data to the governing board. 3.3 • The Organization collects and analyzes both qualitative and quantitative data on its geographic service area(s) in the Community Assessment 9.3 • The organization's governing board and staff leadership have analyzed the agency's outcomes within at least the past 12 months and identified any necessary operational or strategic program adjustments and improvements.
Module 2: Agency Expenditures, Capacity, and Resources Section A: Local Agency CSBG Expenditures	Section E	n/a
Module 2: Agency Expenditures, Capacity, and Resources Section B: Local Agency Capacity Building	NPI Goals Three, Four, and Five	1.1 • The Organization demonstrates low-income participation in its activities. 2.1 • The Organization has documented or demonstrated partnerships across the community (for a specific purpose) including other anti-poverty organizations in the area. 2.4 • The Organization documents the number of volunteers and hours mobilized in support of its activities. 6.3 • The approved Strategic Plan contains Family, Agency, and/or Community goals.

Modules 2-4 in Excel

File Home Insert Page Layout Formulas Data Review View ACROBAT Tell me what you want to do

Clipboard: Paste, Cut, Copy, Format Painter
Font: Calibri, 9, Bold, Italic, Underline, Color, Background Color
Alignment: Wrap Text, Merge & Center
Number: General, Currency, Percentage, Decimals
Styles: Conditional Formatting, Format as Table, Cell Styles
Cells: Insert, Delete, Format
Editing: AutoSum, Fill, Clear, Sort & Filter, Find & Select

B14: *When reporting on indicators related to living wage, agencies can provide their own definition or select from national or locally-defined models. Please indicate the living

Module 3, Section B: Community National Performance Indicators (NPIs) - Data Entry Form
Goal 2: Communities where people with low incomes live are healthy and offer economic opportunity.
Employment Indicators

Name of CSBG Eligible Entity Reporting: _____

Counts of Change for Employment Indicators		I.) Identified Community (auto-populated)	II.) Target (#)	III.) Actual Results (#)	IV.) Performance target accuracy (% auto calculated)
Counts of Change	1. Number of jobs created to increase opportunities for people with low incomes in the identified community.				
	2. Number of job opportunities maintained in the identified community.				
	3. Number of "living wage" jobs created in the identified community*.				
	4. Number of "living wage" jobs maintained in the identified community*.				
	5. Number of jobs created in the identified community with a benefit package.				

*When reporting on indicators related to living wage, agencies can provide their own definition or select from national or locally-defined models. Please indicate the living wage definition used in the General Comment box.

Other Counts of Change for Employment Indicators - Please specify below.		I.) Identified Community (auto-populated)	II.) Target (#)	III.) Actual Results (#)	IV.) Performance target accuracy (% auto calculated)
Other Counts of Change					

Module3Instructions | Status Form | **Employment** | Education | Infrastructure Asset | Housing | Health and Social | Goal 2 Civic Engagement | ...

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[FINAL CSBG Annual Report](#) - This pdf is the OMB cleared CSBG Annual Report and is unchanged from the version included in the second Federal Register Notice (FRN#2), 30-day comment period in November 2016.

[Module 2: Expenditure, Capacity, Resources Excel Forms](#), [Module 3: Community Level Excel Forms](#), [Module 4: Individual and Family Level Excel Forms](#) - Download the excel forms for each module of the CSBG Annual report.

[CSBG Reporting Timelines for States and local CSBG Eligible Entities](#) - This chart shows the timeline for reporting on the CSBG Annual Report. Click here to see your State's CSBG Reporting Period.

[State Reporting Periods for FY18](#) - Modules 2-4 are based on the State's CSBG Reporting Period and reporting starts in FY18. Check out this chart to see your State's Reporting Period.

Module 1 Resources:

[CSBG Annual Report - Module 1: State Administration Instruction Manual](#) - This document contains detailed instructions to guide your completion of Module 1.

[Module 1 FAQs and Highlights](#) - This 2-page flyer provides quick, important information about completing Module 1.

[Module 1 Word Document](#) - Module 1, State Administration of the CSBG Annual Report is now available in a word document.

OLDC Demos:

Take a look at these quick videos demonstrating how to complete each section of Module 1 in OLDC: [Section A](#), [Section B](#), [Section C](#), [Section D](#), [Section E](#), [Section F](#), [Section G](#), [Section H](#), [Section I](#)

Crosswalks:

[High Level CSBG Annual Report/CSBG IS Survey Crosswalk](#) - Use this quick reference tool to identify how the CSBG Annual Report and CSBG IS Survey overlap!

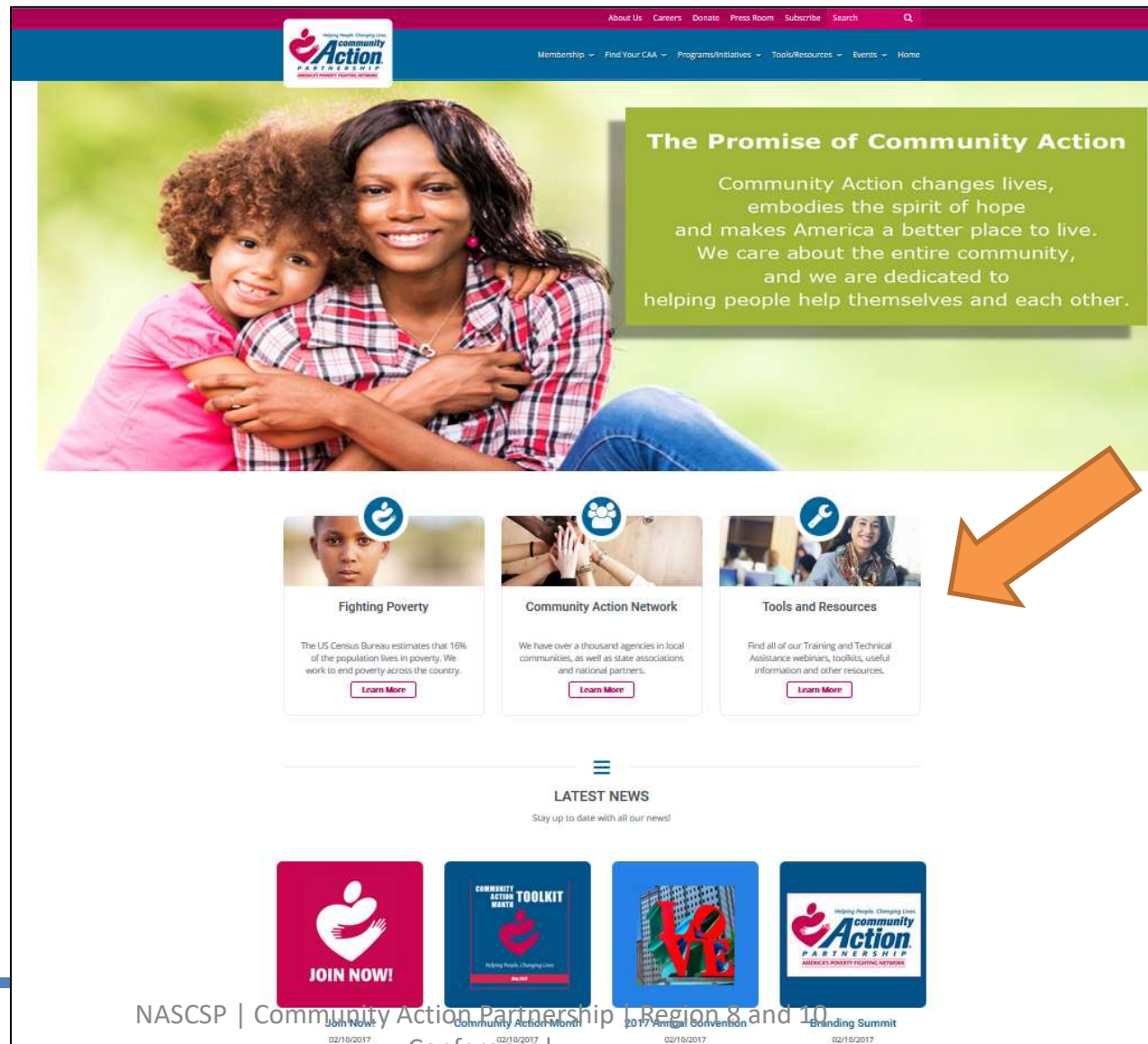
[Annotated CSBG Annual Report](#) - This detailed document provides line by line notations on which CSBG IS NPIs and Sections are included, expanded upon, or used to inform the CSBG Annual Report.

[CSBG IS/CSBG Annual Report Crosswalk](#) - Starting to map out how you will transition from the CSBG IS to the CSBG Annual Report? This detailed crosswalk starts with the NPIs in the CSBG IS Survey and identifies similar indicators in the CSBG Annual Report.

Training and Technical Assistance

- Additional Tools:
 - New numbering system for the CSBG Annual Report (end of May)
 - CSBG Annual Report Crosswalk with LIHEAP, Head Start, WIOA, and Weatherization (review by DATA Task Force)
 - Webinar Series (June/July)
 - 2-day CSBG Annual Report Training (current)
 - Data Dictionary
 - Instruction Manual and Lexicon (review by DATA Task Force)

www.communityactionpartnership.com



NASCSP | Community Action Partnership | Region 8 and 10
Conference |



CSBG Organizational Standards Center of Excellence

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National Training
Center

CSBG T/TA Resource Center

- www.csbgтта.org
- *Many more toolkits, webinars, and print resources*
- Consultant Bank
- Training Calendar
- Discussion Forum
- Shared Calendar



2017 Annual Convention



Community Action:
Transforming Communities, Changing Lives

August 29th – September 1st



Join us in Philadelphia for valuable training, legislative information, timely program updates, and unparalleled networking!

Philadelphia Downtown Marriott - Philadelphia, PA

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See you in Biloxi!



September 18-19: Pre-Conference Sessions, Monitors Training
September 20-22: Core Conference

Questions?